

Contact Information



ASSURANT®

NFIP Flood

Customer Service

- Process Questions
- Underwriting Questions
- Document Submission

Email: Flood.Service.Center@Assurant.com

Phone: 800-423-4403

FAX: 714-712-3842

Marketing Support and Agency Services

- Agency Changes/New Agency Setups

For new user setups, [click here](#)

- Licensed Producers should select the New Producer tab
- Non-licensed agency staff should select the Add Non-Licensed

Email: Flood.Marketing.Support@Assurant.com

Phone: 800-423-4403

FAX: 714-712-3845

Commission Chargeback Payment Address:

CHECKS PAYABLE TO:

American Bankers Insurance Company of Florida

20408 Bashan Drive #231

Ashburn VA 20147-5553

Rollovers

- Rollover Support and Questions

Email: Flood.Rollovers@Assurant.com

Phone: 800-423-4403

FAX: 714-712-3842

Agency/Broker of Record

- Manage Agency or Broker Changes

Email: AgencyBrokerChange@Assurant.com

Phone: 800-423-4403

FAX: 714-712-3845

Agent Training Information

- Information on upcoming webinars

TrainingFacilitator@Assurant.com

Technical Support

- Report Assurant Flood System Issues

Phone: 800-423-4403

Mailing & Overnight Addresses

Payment With Renewal Payment Coupon ONLY:

Checks MUST be made payable to

American Bankers Insurance Company of Florida

Regular payments:

American Bankers Insurance Company of Florida

PO Box 662888

Dallas TX 75266-2888

Overnight:

JPMorgan Chase (tx1-0029)

ATTN: ABIC NFIP Flood Solutions & 662888

(Must be exactly this or bank will return the payment)

14800 Frye Road, 2nd Floor

FT Worth, TX 76155

Documents & All Other Payments:

American Bankers Insurance Company of Florida

PO Box 4276

Clinton, IA 52733-4276

Overnight

American Bankers Insurance Company of Florida

Mailstop: 049004, MR1

1315 19th Ave NW

Clinton, IA 52732

Claims Department

- File a Claim
- Claims Questions and Support

Service Hours: Monday-Friday 8:00am-6:00pm EST

Email: Flood.Service.Center@Assurant.com

Phone: 800-423-4403 - Option 3

FAX: 866-892-3066

Email:

Claim Correspondence: MyFloodClaim@assurant.com

New Claim Reporting: ReportFloodClaim@assurant.com

Claims Mailing Address:

ASP Flood Claims

PO Box 105290

Atlanta, GA 303 39

Claims Overnight Mailing Address:

ASP Flood Claims

260 Interstate North Circle East

Claims, 8th Floor

Atlanta, GA 30339

Private Flood Contact Information



ASSURANT®

Assurant Private Flood

Phone: 800-280-3306

Private Commercial

Quote:

- Email to Private.Commercial@Assurant.com
- Required:
 - Completed Assurant's Statement of Values
- Helpful if available in developing accurate quotes:
 - Expiring/renewing declaration pages
 - elevation certificates
 - appraisal reports
 - target pricing
- Assurant does not issue binders; we go straight to policy issuance.

Cancellation notices, endorsement request should all be emailed to Private.Commercial@Assurant.com

PRCBAP

Private RCBAP policies won't be renewed, and no new policies will be written after April 1, 2023.

Existing policy service:

- Cancellation notices and endorsement request should all be emailed to Private.RCBAP@Assurant.com

Private Commercial Claims

Phone:

800-280-3309 Option 3

Fax for claims:

866-892-3066

New Claim:

ReportFloodClaim@Assurant.com

Existing claim:

MyFloodClaim@Assurant.com

Mailing Address:

ASP Flood Claims

260 Interstate North Circle East

Claims 8th Floor

Atlanta GA 30339

